

August 20, 2009

Dr. Henry Aryan
1630 E. Herndon Ave. #302
Fresno, CA 93720


Dear Dr. Aryan,

I would like to thank you and your staff for the outstanding professionalism, compassion, and consideration they displayed towards my back pain. They consistently answered the phone in a courteous manner, smiled when they saw me, and were punctual about appointment times. They are truly a reflection of your high standards.

Rosemary was my favorite because of her deep understanding of pain and how the insurance companies work. Her encouragement was indispensable at a time when I was physically and mentally at a breaking point. She is a true gem of an employee that I commend for her patients and empathy during my long wait for insurance approval.

Since my surgery I have had an amazing recovery period. I woke up from lumbar spinal fusion to three discs pain free from the constant and sharp pain I had been experiencing for over a year. I was walking within a few hours and went home within 48 hours. I have been walking a mile a day ever since. Thank you again for the outstanding service you and your staff provided!

Sincerely,

A handwritten signature in cursive script that reads "Lisa D. Bueno". The signature is written in black ink and is positioned above the printed name.

Lisa D. Bueno